

International
Banking

International Banking tariff guide March 2024

Barclays Bank PLC (UK, Guernsey,
Isle of Man and Jersey branch)
March 2024



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This guide relates to all individual clients using International Banking services (excluding Private Banking) and new clients offered the services set out on page three. Our interest rates can be found at [barclays.com/international/interestrates](https://www.barclays.com/international/interestrates)

Where fees and charges in this guide are quoted in sterling and debited in another currency, the sterling equivalent will be exchanged at the applicable daily exchange rate.*

To be read in conjunction with our terms and conditions, product and service specific information.

Please ensure you advise your account holding centre or Relationship Manager immediately if your personal details change.

* The Barclays foreign exchange rate will be applied on the day of the charge.

Service charges

Services currently available to new applicants

| Proposition | Sterling | US dollar | Euro |
|---|----------|-----------|--------|
| Relationship Service | Free | Free | Free |
| International Banking Service for account holders with £100,000 or more (or currency equivalent) of cash or investments or a combination of the two with us | Free | Free | Free |
| International Banking Service monthly fee for account holders with less than £100,000 (or currency equivalent) of cash or investments or a combination of the two with us | £40.00 | \$52.00 | €45.00 |

For service propositions that are no longer available to new applicants please see the Appendix on page 23.

Current International Banking Service monthly fee in other currencies

The currency exchange rate is calculated as the average of the last 2 years' exchange rates.

| Sterling | US dollar | Euro | Australian dollar | Canadian dollar | Japanese yen |
|----------|-----------|-------|-------------------|-----------------|--------------|
| 40.00 | 52.00 | 45.00 | 72.00 | 68.00 | 5,800.00 |

| New Zealand dollar | South African rand | Swiss franc | Hong Kong dollar | Singapore dollar |
|--------------------|--------------------|-------------|------------------|------------------|
| 77.00 | 730.00 | 51.00 | 410.00 | 71.00 |

Day-to-day banking charges

All charges are represented in sterling. Where these apply to currency accounts the currency equivalent as at the date of the charge⁵ will be applied to the account.

| General services | Tariff |
|--|--|
| Diarised statements | Free |
| Copy Statements | Free |
| Cheque books | Free |
| Cancelling a cheque | Free |
| Cheques you have paid in which could not be credited to your account due to insufficient funds in the drawer's account | £5.00 per item |
| Direct presentation (Special or Express Cheque service) • Minimum cheque value to be £1,000 | £20.00 |
| Unpaid Transaction Fee When we refuse a payment due to lack of funds | £8 Maximum cost in a day and a maximum of £32 per monthly charging period |

| Counter services | |
|---|--|
| Cash deposits in pounds sterling - *Annual deposit limit of £20,000 applies to personal customers | Free |
| Sterling notes • Cash withdrawal in pounds of £5,000 or more in the Isle of Man or the Channel Islands from a sterling account • Fee charged for total cash withdrawal in any one day | 1% of transaction value |
| Currency notes • Paid in to or withdrawn from non sterling accounts | 2% of transaction total; min £10.00 |

| Other account service charges | Online | Telephone |
|--|------------------------|------------------------|
| Certificates of interest service charges • South African residents • All other clients (per certificate, per tax year) | No charge No charge | No charge No charge |
| Please note: Certificates can be requested for accounts held in individual, joint or multiple names. | | |

⁵ The Barclays foreign exchange rate will be applied on the day of the charge.

| | |
|---|------------------------------------|
| <p>General authority</p> <ul style="list-style-type: none"> • Set-up fee for giving authority for another individual to carry out certain activities on your account | £25.00 |
| <p>Items sent by registered mail</p> | £10.00 |
| <p>Use of courier service</p> <ul style="list-style-type: none"> • Including VAT where applicable | At cost, subject to £50.00 minimum |
| <p>Courier mail</p> <ul style="list-style-type: none"> • A special service for clients who reside in Nigeria | £50.00 per annum |
| <p>Barclays Currency Current Account</p> <ul style="list-style-type: none"> • Fee if average balance falls below US\$2,000 or currency equivalent in each quarter • Excluding accounts in sterling, US dollar and euro. | £7.00 per quarter |

Payment charges

Access to our website may be limited in some countries due to the prohibited transmission of encrypted data over telephone lines. Please check the legal position in your country of residence.

| General payments | Tariff |
|--|---|
| Banker's draft | £25.00 |
| <ul style="list-style-type: none"> Banker's draft collected in person at the account holding branch Banker's draft sent by registered mail | <ul style="list-style-type: none"> No additional fee £10.00 per item additional fee |

| Sending money within the UK – bill payments/Faster Payments Service (FPS)* | |
|---|--|
| Up to £100,000 if made via online <ul style="list-style-type: none"> via FPS (same day service) if applicable | Free |
| Up to £50,000 via FPS if made via phone. If above £50,000 payment will be made via CHAPS (charges detailed below) | Payment will be sent via our CHAPS service (see below) |

* For further information on our FPS please see section in 'Other information'.

| Sending money within the UK – CHAPS payments | |
|---|--------|
| Online CHAPS <ul style="list-style-type: none"> Online same day sterling payment to a sterling account within the UK, Isle of Man or the Channel Islands | Free |
| Manual CHAPS (via written instruction or telephone) <ul style="list-style-type: none"> Manual same day sterling payment to a sterling account within the UK, Isle of Man or the Channel Islands | £35.00 |
| CHAPS inward payment <ul style="list-style-type: none"> Payment received into your sterling account | Free |

International payments

Access to our website may be limited in some countries due to the prohibited transmission of encrypted data over telephone lines. Please check the legal position in your country of residence.

| International payments | |
|---|--------|
| International payment - Letter, Fax, or Face to Face instruction | £35.00 |
| International payment - Telephone instruction | £35.00 |
| International payment - Online banking or Banking app payment* | Free |

| Other charges | Tariff |
|---|--|
| <p>For payments that you make in Euros to a SEPA country the SWIFTBIC and IBAN are key pieces of information. The SEPA countries are the EU countries and their territories, UK (including UK Crown Dependencies), Iceland, Liechtenstein, Norway, Monaco, San Marino and Switzerland. For a SEPA payment the SWIFTBIC is optional except when the payment is made to or from a non-EEA SEPA country.</p> <p>The SWIFTBIC is mandatory for an International Payment which is not a SEPA Credit Transfer. Your payment may be returned or rejected by the beneficiary bank if you fail to supply the correct details. If you do not have these details your beneficiary should be able to provide you with them.</p> | Free |
| <p>Barclays Overseas Delivery Charges</p> <ul style="list-style-type: none"> If you chose to pay all the charges then an additional Barclays Overseas Delivery Charge may apply to cover any additional costs that may be incurred in the overseas country. If you chose not to pay all the charges then the additional costs will be borne by the recipient. The Barclays Overseas Delivery Charge will vary depending on the country that you are sending the payment to, and in some cases will depend on the amount that you are sending. | <p>Further information on specific charges can be obtained from a Barclays International Banking Centre or our Overseas Delivery Charges brochure. If you are making the payment online, an indicative charge will be displayed on screen prior to the payment being made.</p> |

* To find out more about the Barclays app please visit [barclays.com/internationaldigital](https://www.barclays.com/internationaldigital)

| Other charges (continued) | |
|--|----|
| For payments remitted in the European Economic Area (EEA) to any EU countries and their territories (including UK Crown Dependencies), Iceland, Liechtenstein, Norway, Monaco, San Marino and Switzerland the “pay all charges” option may not be available and therefore Barclays Overseas Delivery Charge may not be applicable. | |
| USD cover charge: A cover charge is levied for any payment made in US dollars which is going to a beneficiary outside the US. For payments sent with charging options SHA or BEN this amount will be deducted from the principal amount being sent (in addition to the transaction fee in the case of BEN). For charging option OUR, the cover charge will be debited from the chosen charging account in addition to the transaction fee and any Overseas Delivery Charges. | £3 |

SEPA Credit Transfers (SCT)

| | |
|--|----------------------------|
| SCT – Euros only • Letter, Fax, Standing Order, Face to Face or Telephone instruction | £35 or currency equivalent |
| SCT – Euros only • Online banking or Barclays app payment* | no fee |

For further information on SCT please see section in other information.

| International payments – other charges | |
|---|-------------------------------|
| Inward International Payment Charge • Receiving money from outside the UK, Isle of Man or the Channel Islands (depending on where your account is held) | £6.00 or currency equivalent |
| *Not Applicable if: - • the remitter has paid all the charges (this option is only available on payments remitted outside of the EEA) • the payment is in euros/other European Economic Area (EEA) state currency and conforms to SEPA • Receiving a EUR payment from within the EEA and your account is located in the UK | |
| Payment details incomplete/incorrect If we are required to amend or repair a payment on your behalf prior to it being sent | £20.00 or currency equivalent |
| Payment enquiry • We may charge for enquiries that we receive in relation to each payment instruction. We will advise you of the charge prior to initiating the investigation on your behalf and you will not be charged if we have made an error | £20.00 or currency equivalent |
| Payment recall If you request us to try to recall or amend a payment on your behalf | £20.00 or currency equivalent |

* To find out more about the Barclays app please visit [barclays.com/internationaldigital](https://www.barclays.com/internationaldigital)

Cheque collections and negotiations

| Service | Price per item |
|--|--|
| <p>Cheque negotiation/deferred credit</p> <p>Depending on the type of transaction and the currency of the beneficiary account, we calculate interest using one or more of the following variables:</p> <ul style="list-style-type: none"> • FX rate • Interest (cost of funds plus margin) • Clearance days | <p>In addition to the fees outlined below, a cheque negotiation fee will also incur an interest charge. Please contact us for further details.</p> |
| Additionally, we charge commission as follows | |
| <p>Overseas currency cheque crediting a Sterling account:</p> <ul style="list-style-type: none"> • £50 or less • £50.01 to £100 • £100.01+ | <ul style="list-style-type: none"> • Free plus any overseas bank charges* • £4 flat fee plus any overseas bank charges* • 0.25% of value or £9 minimum to £60 maximum plus any overseas bank charges* |
| Overseas currency cheque crediting a currency account | 0.25% of value plus any overseas bank charges* |
| UK currency cheque crediting a currency account | £9 flat fee – except USD and EUR (free)* |

* All charges will be applied quarterly in arrears, unless specified with a * where those items will be charged at the time.

Debit card charges

| | |
|---|-------|
| Issue Barclays Connect, Connect (Electronic) | Free |
| Barclays Connect card withdrawals/cash over the counter in pounds at UK, Isle of Man or the Channel Islands Barclays branches | Free* |
| Barclays Connect card cash withdrawal in pounds from a UK, Isle of Man or the Channel Islands Link ATM | Free |

For credit card charges please refer to your Barclaycard Terms and Conditions.

Debit card charges

If you use your debit card for sterling transactions in the UK, Isle of Man or the Channel Islands, depending on where your account is

Barclays will not charge you for using your debit card for sterling transactions in the UK, Isle of Man or the Channel Islands, depending on where your account is held, for making purchases, withdrawing cash, or for buying travellers' cheques or foreign currency. A small number of ATM providers may charge a transaction fee but they should tell you about this on-screen before you commit to any transaction (see table above).

If you use your debit card abroad or make a debit card payment in a foreign currency (either abroad or in the UK, Isle of Man or the Channel Islands, depending on where your account is)

We will charge you a 2.99 per cent Non-Sterling Transaction Fee for using your debit card abroad when making purchases, withdrawing cash, or when you are being refunded. This fee will also apply whenever you do not pay in sterling, for example when you shop online at a non-UK website.

(The Non-Sterling Transaction Fee was previously referred to as “commission” and “foreign exchange charge”

Visa converts transactions into sterling using the Visa Exchange Rate on the day it processes the transaction. This date may be different to the day on which the transaction took place. Historic exchange rate information is available at www.visaeurope.com

When using your debit card abroad some merchant terminals or ATMs may offer you the choice of paying for your transaction in sterling. If you choose to pay in sterling the 2.99 per cent Non-Sterling Transaction Fee will not apply, but you should always try to find out what the merchant or ATM provider’s commission charges are and what exchange rate they are using, as overall it may be more expensive to pay in sterling.

* Some branches may require advance notice if you request cash over the counter which is above your daily cash machine withdrawal limit.

Overdrafts and Emergency Borrowing – sterling accounts

Arranged overdrafts

Each arranged overdraft application is considered on an individual basis. If you have arranged your overdraft with us in advance you will only pay a simple daily fee on the overdrawn balance.

You can overdraw up to your agreed limits at any time but you should not be permanently overdrawn by the whole amount.

Overdraft Daily Fee

With the daily fee, you can quickly and easily work out how much you'll pay for your arranged overdraft. The amount you'll pay will depend on how much you borrow on your arranged overdraft and will be applied to your account(s) monthly.

How much are the arranged Overdraft Daily Fees?

| Account in credit | Account overdrawn up to £15 | Account overdrawn up to £1,000 | Account overdrawn up to £2,000 | Account overdrawn over £2,000 |
|------------------------|---------------------------------|--------------------------------|--------------------------------|-------------------------------|
| No Overdraft Daily Fee | Buffer – no Overdraft Daily Fee | 75p a day | £1.50 a day | £3 a day |

Representative Example:

If you use an arranged overdraft of **£1,200** then we'll charge you **£1.50** a day when you use it.

Your fees will be worked out daily, based on the balance at the end of each day. Fees will be added to your account monthly and we'll always let you know the cost at least 14 days before they're charged.

Emergency Borrowing

Emergency Borrowing is an extra amount that you can apply for if you occasionally exceed your standard arranged overdraft limit. It costs £5 a day and you only pay if you use it.

The fee is capped at seven days each statement month, so using Emergency Borrowing will never cost you more than £35 a month. Once you have reached the seven day cap, you'll be charged the Overdraft Daily Fee.

Unpaid Transaction Fee

These are charges you can avoid by planning and by managing your account carefully.

When you ask us to make a payment, you must have the money (including any available overdraft, Emergency Borrowing or any buffer we give you) in your account to cover the payment at 3pm on the day the money is due to go out.

If we refuse a payment due to lack of funds, then we'll charge you an Unpaid Transaction Fee of £ 8 per day for our service of considering the requested payment and, where necessary, dealing with the other bank.

| Fee | Amount |
|------------------------|------------|
| Unpaid Transaction Fee | £8 per day |

You will not be charged more than one Unpaid Transaction Fee in any one working day no matter how many items are refused due to lack of funds, up to a maximum of £32 in a monthly charging period.

Buffers

Your overdraft benefits from Fee free £15 Buffers to help you avoid paying a higher fee.

So, if you go overdrawn by £15 or less, you won't pay a fee. Also, if you exceed your arranged overdraft and go into your Emergency Borrowing by £15 or less, you won't pay the £5 Emergency Borrowing Fee. Instead, you'll pay the Overdraft Daily Fee.

And, if you exceed your Emergency Borrowing limit and a debit payment of £15 or less comes into your account, you won't pay the Unpaid Transaction Fee. Instead, you'll pay the £5 Emergency Borrowing Fee.

Only one type of fee a day

You will only ever be charged one type of fee a day.

So, if you've reached your arranged overdraft limit, exceeded your Emergency Borrowing limit and have had a payment refused due to lack of funds on the same day, we'll only charge you the highest fee – in this case the £8 Unpaid Transaction fee. There would be no overdraft Daily Fee or Emergency Borrowing Fee for that day.

Monthly cap on unarranged overdraft charges

1. Each current account will set a monthly maximum charge for:
 - going overdrawn when you have not arranged an overdraft; or
 - going over/past your arranged overdraft limit (if you have one).
2. This cap covers any:
 - interest and fees for going over/past your arranged overdraft limit;
 - fees for each payment your bank allows despite lack of funds; and
 - fees for each payment your bank refuses due to lack of funds.

This is a standard definition of the monthly maximum charge that all banks are required to use. It doesn't include:

- charges for using an arranged overdraft
- charges for additional features, e.g. the cost of Packs for customising your account

Note: The monthly charging period for these fees closes two days before we issue your statement.

| | Barclays Current Account | Barclays Current Account with Emergency Borrowing |
|---|--------------------------|---|
| Unpaid Transaction Fees | £8 per day | £8 per day |
| Maximum no of Unpaid Fees per charging period | 4 (£32) | 4 (£32) |
| Emergency Borrowing Daily Fee | n/a | £5 per day |
| Maximum No. of EB Fees Per charging period | n/a | 7 (£35) |
| Monthly Maximum Charge | £32 | £67 |

How it all works

Here's a summary of how it works if you start to use your arranged overdraft and Emergency Borrowing, and if you exceed your limits.

Before you pass into each different zone, there'll be a Fee-free Buffer of £15, so you won't be charged immediately.

Remember, you'll only ever pay one charge a day – the highest.

| | Charging zone | You pay | Fee-free £15 Buffer |
|--|---|--|---------------------|
| Account in credit | £0 | No daily fee | Applies here |
| Arranged overdraft | Up to £1,000 Up to £2,000 Over £2,000 | 75p a day £1.50 a day £3 a day | |
| Emergency Borrowing | An extra agreed amount | £5 a day Up to £35 a month, however much it is used | Applies here |
| Limits exceeded – unarranged overdraft | | £8 per day for any returned transactions (max £32 per monthly charging period) | Applies here |

Overdrafts – euro and US dollar

Arranged overdrafts

An arranged overdraft is available on US dollar or euro International Bank Account holders, subject to status. Each arranged overdraft application is considered on an individual basis. If you have an arranged overdraft you will only pay interest at the arranged rate on the overdrawn balance.

You can overdraw up to your agreed limits at any time but you should not be permanently overdrawn by the whole amount. We are entitled to withdraw your arranged overdraft at any time and require you to re-pay the amount outstanding under it.

Unpaid Transaction Fee

These are charges you can avoid by planning and by managing your account carefully.

When you ask us to make a payment, you must have the money (including any available overdraft, Emergency Borrowing or any buffer we give you) in your account to cover the payment at 3pm on the day the money is due to go out.

If we refuse a payment due to lack of funds, then we'll charge you an Unpaid Transaction Fee of £ 8 per day for our service of considering the requested payment and, where necessary, dealing with the other bank.

| Fee | Amount |
|------------------------|------------|
| Unpaid Transaction Fee | £8 per day |

You will not be charged more than one Unpaid Transaction Fee in any one working day no matter how many items are returned unpaid.

Overdraft charges

| Account | Interest rate | Equivalent annual rate typical (variable) |
|--|---------------|---|
| \$ International Bank Account* overdrawn up to arranged overdraft limit | 8% per annum | 8.2% |
| \$ International Bank Account* overdrawn without arranged overdraft limit or beyond arranged overdraft limit | 0% per annum | 0% |
| € International Bank Account* overdrawn up to arranged overdraft limit | 9% per annum | 9.3% |
| € International Bank Account* overdrawn without arranged overdraft limit or beyond arranged overdraft limit | 0% per annum | 0% |

* Previously known as International Cheque Account and International Premier Cheque Account.

Other information

Charging dates (applicable to the sterling bank accounts applying the Daily Overdraft Fee and Emergency Borrowing charges and International Bank Account)

We will apply our fees and interest charges as follows:

- Debit interest, Daily Overdraft and Emergency Borrowing Fees are calculated on the daily statement balance.
- A Reserve Usage Fee or Emergency Borrowing charge is incurred on the next working day after the payment that triggers this fee is presented for payment.
- Unpaid Transaction Fees are incurred the day an item is refused due to lack of funds.
- We will write to you each time you incur either a Reserve Usage Fee or Emergency Borrowing Fee or an Unpaid Transaction Fee and we will tell you the value of the fee(s) incurred.
- You will be notified of any debit interest, Reserve Usage Fees, Daily Overdraft, Emergency Borrowing Fees or any Unpaid Transaction Fees that you incur during a month in your next monthly statement.
- The monthly charging period always closes two days before the statement issue date.
- You will be given at least 14 days from the date of your statement before either any debit interest, Reserve Usage Fees, Daily Overdraft Fees, Emergency Borrowing Fees or any Unpaid Transaction Fees that you have incurred during the preceding month are debited from your bank account.
- Any debit interest, Reserve Usage Fees, Daily Overdraft Fees, Emergency Borrowing Fees or any Unpaid Transaction Fees or that you incur during a month will be debited from your bank account within 21 days from the date of the statement notifying you that any such interest or fees have been incurred.

Barclays is a responsible lender, and when considering your application for borrowing, your financial circumstances will be appraised. Remember, should you run into any difficulties please contact us immediately. For all credit facilities a written quotation can be requested from your Barclays International Banking Centre.

Direct debits

A direct debit is an instruction from a client to their bank or building society authorising an organisation to collect varying amounts from their account, as long as the client has been given advance notice of the collection amounts and dates.

Direct debits are used for collecting a variety of regular and occasional bills, including utility payments, insurance, council tax, mortgages, loans and subscriptions. The Direct Debit Scheme protects you and your money by means of the Direct Debit Guarantee.

This Guarantee is offered by all banks and building societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own bank or building society. If the amounts to be paid by direct debit or the payment dates change, the organisation collecting the payment will notify you normally ten working days in advance of your account being debited or as otherwise agreed.

If an error is made by the company or your bank or building society, you are guaranteed a full and immediate refund from your branch of the amount paid. You can cancel a direct debit at any time by writing to your bank or building society. Please also send a copy of your letter to the originator/company. Further information can be obtained from www.directdebit.co.uk

Faster Payments Service (FPS)

FPS is an electronic payments clearing scheme for sending money within the UK. It will allow participating banks to provide their customers with a service to send low value electronic payments that will reach beneficiaries' accounts the same day, with the majority of payments being completed within two hours. FPS will run alongside the existing CHAPS payment scheme in the UK and will operate 24 hours a day, 7 days a week, and 365 days a year.

The Service is available within Barclays International Banking for telephone, internet, written, faxed and face-to-face payment instructions.

- Where the receiving organisation operates on a collection account basis e.g. credit card accounts or utility companies, the payment may not be credited to a specific account on the same day.

A list of banks that participate in the FPS can be found on

www.ukpayments.org.uk/faster_payments_service

SEPA Credit Transfer (SCT)

The Single Euro Payments Area (SEPA) is a major initiative to create a single integrated payments system for euro payments across the SEPA countries (EU countries and their territories, UK (including UK Crown Dependencies), Iceland, Liechtenstein, Norway, Monaco, San Marino and Switzerland) to allow you to make domestic and cross-border euro payments within Europe

The SEPA Credit Transfer service is available to customers from our London, Jersey, Guernsey, Isle of Man, and Switzerland centres. To send payments by SEPA Credit Transfer(SCT) the payment must:

- be in euros
- be sent to a bank in a SEPA country which is a member of the SCT scheme
- include a valid IBAN for the beneficiary's account
- include a SWIFTBIC if the payment is to a non-EEA country

If you request a SCT and we are unable to route it via SEPA we will send it as an international payment.

Standing orders

With a standing order you make the request for a regular payment, rather than the organisation taking the payment. If you want to amend or cancel your original instruction you can do so at any time by contacting us up to the working day before the payment is due to be taken from your account. Payments made by standing order are subject to a payment limit of £100,000 and will normally arrive the same day providing the recipient's account accepts Faster Payments.

Further information

This Tariff Guide details charges for our most used services. If a charge applies to a service not detailed, you will be advised at the time the service is requested. You can keep up to date with our charges or interest rates by calling your Barclays International Banking Centre or by visiting our website at [barclays.com/international](https://www.barclays.com/international)

Contact details

Barclays International Banking

PO Box 69999

1 Churchill Place

Canary Wharf

London

E14 1QE

Telephone: + 800 800 88885* or alternatively call +44 (0) 1624 684444**

* Please call us on our international toll free number +800 800 88885, replacing the + with your country's exit code. Alternatively please call +44 (0) 1624 684444. If dialling from a mobile, charges may still apply.

** Toll free numbers may not be available in some countries. Please use the alternative number provided. Please note charges will apply when dialling the alternative number, check with your local provider.

Lines are open 24 hours a day, 7 days a week except 25 December when the lines are closed. Calls may be recorded so that we can monitor the quality of our service and for security purposes.

Glossary of terms

To make it easier for customers to understand what fees apply for services they use, Banks and Building Societies are using ‘standardised terms’. These are intended to help customers compare the cost of service more easily. The standardised terms and their meaning are set out below.

| Term | Definition |
|--|--|
| Maintaining the account | The account provider operates the account for use by the customer. |
| Arranged overdraft | The account provider and the customer agree in advance that the customer may borrow money when there is no money left in the account. The agreement determines a maximum amount that can be borrowed, and whether fees and interest will be charged to the customer. |
| Unarranged overdraft | The customer borrows money when there is no money left in the account (or when the customer has gone past the arranged overdraft limit) and this has not been agreed with the account provider in advance. |
| Refusing a payment due to lack of funds | The account provider refuses a payment from the customer’s account because there is not enough money in it (or it would take the customer past their arranged overdraft limit). |
| Allowing a payment despite lack of funds | The account provider allows a payment to be made from the customer’s account although there is not enough money in it (or it would take the customer past their arranged overdraft limit). |
| Direct debit | The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer’s account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary. |
| Standing order | The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer’s account to another account. |
| Sending money within the UK | The account provider transfers money, on the instruction of the customer, from the customer’s account to another account in the UK. |
| Sending money outside the UK | The account provider transfers money, on the instruction of the customer, from the customer’s account to another account outside the UK. |
| Receiving money from outside the UK | When money is sent to the customer’s account from an account outside the UK. |
| Cash withdrawal in pounds in the UK | The customer takes cash out of the customer’s account in pounds at a cash machine, bank or Post Office in the UK. |
| Cash withdrawal in foreign currency outside the UK | The customer takes cash out of the customer’s account in foreign currency at a cash machine or, where available, at a bank outside the UK. |
| Debit card payment in a pounds | The customer uses their direct debit to make a payment in pounds. This can be in a shop, online or over the phone. |
| Debit card payment in a foreign currency | The customer uses their debit card to make payment in foreign currency. This can be in a shop, online or over the phone. |
| Cancelling a cheque | The customer ask the account provider to cancel a cheque that the customer has written. |

Appendix

Service charges no longer available to new applicants

| Proposition | Sterling | US dollar | Euro |
|--|----------|-----------|--------|
| Savings Solutions • annual fee per relationship* | £50.00 | \$82.00 | €72.00 |
| Nigerian Savings Solutions • annual fee per relationship* | £10.00 | \$16.50 | €14.50 |
| Nigerian iBank Saver • monthly fee per relationship* | £10.00 | \$16.50 | €14.50 |
| Global Solutions (monthly fee) | | | |
| • for sole account holder | £10.00 | \$17.00 | €13.50 |
| • for joint/multi-party account holders | £12.50 | \$20.00 | €17.00 |
| London Solutions (monthly fee) | | | |
| • for sole account holder | £10.00 | \$16.50 | €14.50 |
| • for joint/multi-party account holders | £15.00 | \$24.50 | €22.00 |
| Family Package | Free | Free | Free |

| Proposition | Sterling | US dollar | Euro |
|---|----------|-----------|--------|
| iBank [†] monthly fee for account holders with less than £50,000 (or currency equivalent) of cash or investments or a combination of the two with us | £10.00 | \$16.50 | €14.50 |
| iBank Saver | Free | Free | Free |

* Applicable to sole account holders and joint/multi party account holders.

† For those clients who joined Barclays International Banking post March 2014 who deposited at least £50,000 (or currency equivalent) no fee was applied.

We are committed to helping our clients and understand that at times, you may require additional support. If needed, we can provide this in braille, large print or audio. Please get in touch with your usual Barclays contact or use the details on the 'Contact Us' page of our website if you would like to discuss your circumstances or share feedback.

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